



## Six Sigma Green Belt

### Quick View

#### Program Objectives

- Impart an understanding of Six Sigma to drive process and result oriented improvement culture
- Equip with skills to identify and implement Green Belt level improvement projects and to assist Champions / Black Belts

**Duration:** 3 Days (consecutive)

**Batch Size:** Twenty (20) only

#### Participant Profile

- Candidates desirous of Six Sigma Green Belt level qualifications
- Work experience (2+ years) from Manufacturing, IT/Technology, BFSI, ITES/BPO/KPO/ITIM, Services or other industries.

#### Assessment

- Written Test (Multiple Choice Objective type)

#### Certification

- Green Belt (Participation and Course Completion) Certificate

#### Computing Facilities

- Laptop with Microsoft Excel (Ver-2003) running on Windows XP



### Course Outline

#### Overview

- Organization - Purpose, challenges and imperatives
- Six Sigma Framework
- DMAIC Methodology Overview
- Financial Benefits of Six Sigma and Organizational Impact
- Six sigma Terminology

#### Define

- Problem areas - Identification and prioritization
- Project Definition and Charter
- Developing a Business Case
- Team definition, Roles and Responsibilities
- Voice of the Customer (VOC)
- Translate VOC to CTQs (Pareto Chart)
- SIPOC Diagram
- Define Phase Review

#### Measure

- Process Mapping (As-Is Process)
- Data Attributes (Continuous Versus Discrete)
- Measurement system definition and analysis
- Data Collection Techniques and Plan
- Understanding Variation (Histogram, Run chart, Box Whisker)
- Measuring Process and Performance Capability (Normal Distribution)
- Calculating Sigma Level
- Baseline representation
- Measurement Phase Review

#### Analyze

- Data visualization
- Value Added analysis (VA/NVA)
- Data Segmentation and Stratification
- Cause and Effect Analysis (Ishikawa / Fish-bone diagram)
- Correlation and Regression (Scatter Plot)
- Root cause verification
- Analyze Phase Review

#### Improve

- Brainstorming and Multi-voting
- Failure Modes and Effects Analysis (FMEA)
- Piloting the solution
- Implementation Planning
- Improve Phase Review

#### Control

- Improvement Results assessment
- Process Control methods (Control charts, Mistake-proofing)
- Establishing Process Standards for Inputs, Process and Outputs
- Develop Process Control Plan
- Control Phase Review

#### Assessment and Feedback



## Six Sigma Green Belt

### WHAT DO PARTICIPANTS THINK OF OUR PROGRAM?

The best trainer, best course-ware, best delivery of training. Good ROI and less TCO!! You folks are really "good" and friendly towards the participants!! Program met **100% of expectations** and I got **200% value for the fees paid!!** Will definitely recommend colleagues and 100% applicable in my work environment.  
**My rating: 10 / 10 - Senior Manager - IT and Head PMO (A leading Financial Services group, Mumbai)**

Very useful and interactive! Tough subject dealt very well. Learned coach, very presentable and an expert!! Information well shared. Got 100% value, 100% applicable in work and definitely recommend to colleagues.  
**My rating: 10 / 10 - CFO and Controller (An International System Integration Consulting firm)**

**The most cost effective yet value adding program I have ever attended!!**. What I like about the instructor is his passion. His love for Six Sigma!! He not only believes that it works but has an experience that it does work. **I have no improvement suggestions, everything was laser sharp!!** Program met 100% of my expectations, got 100% value and will definitely recommend the program for sure. It is also 100% applicable in my work environment!!  
**My rating: 10 / 10 - Manager - Client Relationship (A fast growing IT and Outsourcing solutions firm)**

I will definitely recommend this program to colleagues  
**My Rating: 10 / 10 - Senior Software Engineer (A top US MNC Global Services firm, Bangalore)**

A very good initiative for success of business. Very structured and focussed program. V. Good understanding of the subject and conveying the same to the participants. V. Good !!  
**My rating: 10 / 10 - Head - Quality Assurance (A UK MNC and Global leader in Fine Chemicals, Mumbai)**

Training was good!! I was amazed with the trainer's talent of remembering names at the first sight!! His presentation skills are really good!! I will definitely recommend this program to friends and colleagues. It has applicability to a great extent in my work environment!!  
**My Rating: 10 / 10 - Sr. Software Engineer (A Top MNC Consulting, Tech & Outsourcing firm, Chennai)**

Program was well guided. Details and perspective were very clear!! The Software tool introduced was very friendly!! Got 100% value for fees paid, time spent and it met 100% expectations. Will definitely recommend to colleagues and 100% applicable in my work area!!  
**My rating: 10 / 10 - Quality Systems Engineer (A mid sized IT Services firm, Bangalore)**

Please visit [www.examplecg.com/services/past%20program.html](http://www.examplecg.com/services/past%20program.html) for past program highlights



## Six Sigma Green Belt

### CLIENTS AND PARTICIPANT REPRESENTATION



eXample India

An eXample Consulting Group firm

E-Mail: [enquiry@eXamplecg.com](mailto:enquiry@eXamplecg.com), Web: [www.eXamplecg.com](http://www.eXamplecg.com)

USA • UK • Kenya • India



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## Six Sigma Green Belt

### SIX SIGMA GREEN BELT PROGRAMS - A COMPARISON

We present an objective comparison of our Six Sigma Green Belt program with competitor offerings

Aspect/ Feature	eXample's Program	Competitor Programs	How you benefit?
Frequency	Once every two months	Once in 4 to 6 months	Convenient to enroll
Program Conduction	100% as per schedule	Often cancelled	Experience certainty!!
Program Timing	During weekends (always)	Mostly Week days	Save Leave / Avoid Absenteeism
Program Orientation	Highly Practical and Application oriented	Theoretical / Academic oriented	Gain execution skills and capabilities
Facilities	Laptop provided	Laptop not provided	Enhanced program value
International Certification	Offered (Optional) (from eXample USA)	Unknown / Do not offer	Global acceptance
Quality/Reputation	Visit <a href="http://www.examplecg.com">www.examplecg.com</a> for client/participant feedback	Unknown/Unclear	Take informed decision
Price	Honest and Affordable	High (even Exhorbitant!)	Direct cost savings Same budget-Train more
Price Structure	Includes all taxes (MRP)	Taxes Extra	Transparent pricing
Post Program	Provide Project guidance and mentoring - FREE	Unknown / Unclear	Help always at hand
Practitioner Certification	Provides mechanism to assess your project for achieving Full certification	Unknown / Do not offer	Clear Roadmap and planned progression
Value realized	Beats your expectations	Unknown / Unclear	Enroll and experience it!!



## Six Sigma Green Belt

### FEES AND INSTRUCTIONS

#### B. Program Fee (including service tax)

**Indian Nationals** Individuals: INR 12,490 per person Company Sponsored: INR 14,990 per person  
**NRIs & Foreign Nationals** Individuals: USD 475 per person Company Sponsored: USD 575 per person  
 (Indian National means a Citizen of India currently permanently resident and working in India)

#### B. Program Fee is inclusive of:

- Course materials
- Training services
- Lunch and Refreshments
- Usage of Laptop with Six Sigma software (twin sharing)
- Green Belt Certificate (Ref "C" below) and
- Service tax (@12.36%)

*Honest  
Price  
Guarantee*

The program shall be conducted in an immensely practical manner through examples, illustrations, case studies, games, group work, data analysis and Q&A sessions with sharp focus on Six Sigma for business results. It shall also leverage eXample Consulting group's standardized and world class Six Sigma templates to impart structured "Green Belt" Level competency to the participants.

**Note:** Candidates can also bring their own laptop (Configuration - 256 MB RAM, 40 GB HDD, Windows XP with MS Excel-2003 and XL-Analysis Tool pack/VBA installed and working). The Six Sigma software and exercise data sets shall be installed to the participant's laptop at the venue.

#### C. Certification Information

- All participants shall be awarded a "Green Belt" participation certificate on the concluding day.
- Those participants who obtain minimum 75.0% score in the assessment test to be held on the concluding day of the program shall receive a "Green Belt" Course Completion certificate.
- The names of all participants and certified candidates shall be listed on eXample Consulting Group's ([www.examplecg.com](http://www.examplecg.com)) website shortly thereafter.
- Candidates who achieve completion status and employed in (or) pursuing International assignments may wish to also go for "Green Belt" Course Completion certificate" from "eXample USA", for which an additional sum of INR 6000 (incl. tax) is payable. This is to be applied for after the program.

#### D. How to Register?

- Please refer "Registration and Payment Instructions" section below for details



## Six Sigma Green Belt

### TRAINING REGISTRATION FORM

Registration for: **SIX SIGMA GREEN BELT - TRAINING AND CERTIFICATION WORKSHOP**

Location: **Bangalore, India** **Dates: 11, 12 & 13<sup>th</sup> JULY 2008**  
**(Hotel 12<sup>th</sup> Avenue, Indiranagar)** **(Fri, Sat, Sun - 9.00 AM TO 5.30 PM)**

Full Name (Mr/Ms.): \_\_\_\_\_  
*(To appear on the certificate- limit to sixteen characters)*

Nomination Type: \_\_\_\_\_ Age (years): \_\_\_\_\_ Country of residence: \_\_\_\_\_  
*(Company sponsored / Individual)*

Designation: \_\_\_\_\_ Organization: \_\_\_\_\_

Industry sector: \_\_\_\_\_ Function: \_\_\_\_\_

Academic qualifications: \_\_\_\_\_ Industrial exp. (years): \_\_\_\_\_

Address (Office): \_\_\_\_\_

Address (Home): \_\_\_\_\_

Tel (Office +Ext #): \_\_\_\_\_ Telephone (Res): \_\_\_\_\_

Mobile: \_\_\_\_\_ Will you bring a laptop (Y/N): \_\_\_\_\_

E-mail (Official): \_\_\_\_\_ E-mail (Pers.): \_\_\_\_\_

Previous exposure to 6-Sigma: \_\_\_\_\_  
 if any, (Y/N and details)

Key Expectations: \_\_\_\_\_  
 (Why enrolling for this program?)

### PAYMENT DETAILS

Amount: INR \_\_\_\_\_ Payment Mode: Cheque/DD/EFT (✓) Bank/Branch: \_\_\_\_\_

Cheque/DD/Instruction date: \_\_\_\_\_ Cheque/DD/Instruction No.: \_\_\_\_\_



## Six Sigma Green Belt

### REGISTRATION AND PAYMENT INSTRUCTIONS

Please refer the following instructions to enable smooth registration and payment.

#### A. To register

Fill up word doc attached (or) Print/fill registration form herein and scan (or) Copy/Paste the contents at [http://www.examplecg.com/services/training\\_registration\\_form.html](http://www.examplecg.com/services/training_registration_form.html) to the body of an E-mail, fill up the all the details and E-mail to [sixsigma@examplecg.com](mailto:sixsigma@examplecg.com) (or) courier to our mailing address

#### B. To remit Program fee

##### 1. By ELECTRONIC FUND TRANSFER (NEFT) (Fast, Safe, Convenient, Reliable and most preferred)

This can be done directly from your Indian, NRI or International Web/Internet Banking A/c (or) visiting your bank branch and placing a fund transfer request using the following details of our Bank account.

Execute an **Electronic Fund Transfer (NEFT)** instruction using the following details:

Beneficiary Name:	<b>eXample India</b>
Beneficiary Account Type:	Current Account
Beneficiary Bank:	<b>HDFC Bank</b>
Beneficiary Account Number:	<b>00092320005802</b>
Beneficiary Bank Branch:	<b>Kasturba Rd, Bangalore 560 001</b>
Beneficiary Bank IFSC code:	<b>HDFC0000009</b>

Make sure to capture the payment transfer details in the "Training Registration Form" payment section

##### 2. By DEMAND DRAFT (DD)

Order **Demand Draft (DD)** favouring "**eXample India**" (payable in **Bangalore**) via your Web / Phone / ATM / Branch Banking facility and instruct to deliver to our mailing address (or) obtain and courier it.

##### 3. By CHEQUE (Cheques of bank/branch in the six metro cities only are accepted)

Prepare **Cheque** favouring "**eXample India**", make out a pay-in slip favouring our details given above, attach the cheque and deposit at nearest **HDFC Bank Branch** (or) ATM drop box  
(Payment by cheque is accepted **till 7 days before** program start date. Pl. remit via **EFT / DD** thereafter)

##### 4. By CREDIT CARD (using "Dial-a-Draft" facility)

Call your Bank's **Credit Card phone banking #** and place a "**Dial-a-draft**" request favouring "**eXample India**" payable at **Bangalore** using your Credit card. Obtain DD and send to our mailing address.

##### 5. Non-resident Indians (NRIs) and International candidates can also remit fees via channels given below.

- Visit [www.eventbrite.com](http://www.eventbrite.com), use keyword "**Six Sigma**" to get our program details, choose right ticket category, select quantity (i.e., no. of participants) and pay via **Creditcard (Master/Visa/Paypal)**
- Use [www.remit2india.com](http://www.remit2india.com) (or) [www.xoom.com](http://www.xoom.com) (or) [www.westernunion.com](http://www.westernunion.com) to transfer funds favouring "**eXample India**" and credit funds directly into our Bank A/c (Details in Section B1 above)

eXample India

An eXample Consulting Group firm

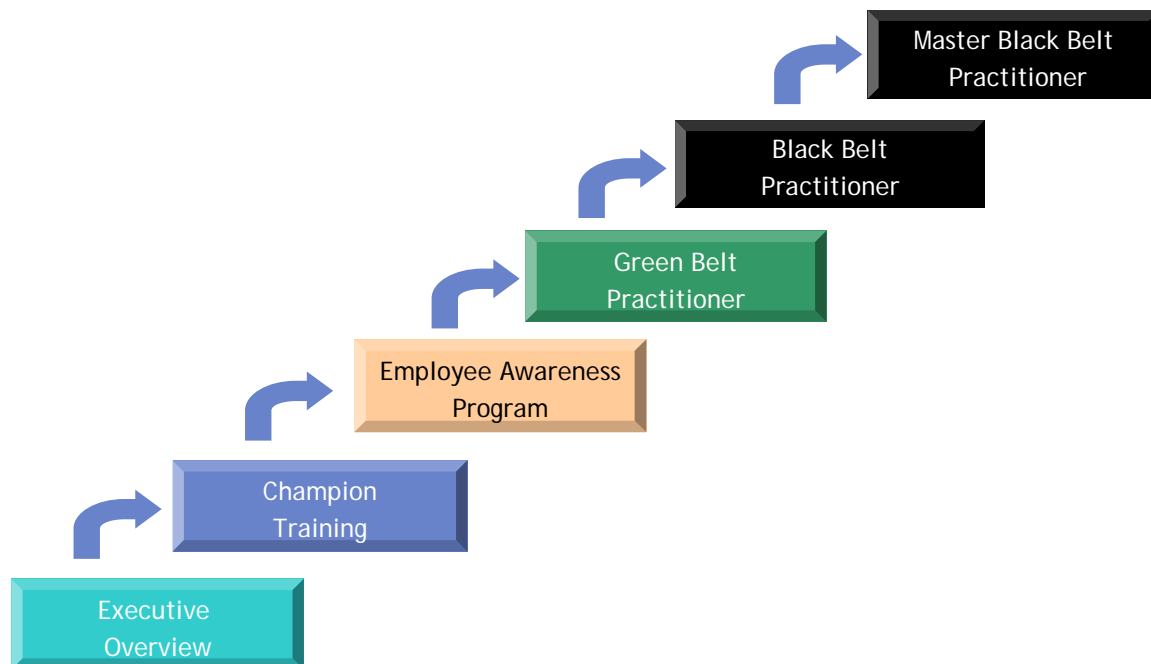
E-Mail: [enquiry@examplecg.com](mailto:enquiry@examplecg.com), Web: [www.examplecg.com](http://www.examplecg.com)

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## Six Sigma Green Belt

### SIX SIGMA, LEAN AND DESIGN EXCELLENCE - CERTIFICATION PROGRAMS



### EXAMPLE INDIA - MAILING ADDRESS

#### MUMBAI

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E: [sixsigma@examplecg.com](mailto:sixsigma@examplecg.com)  
Web: [www.examplecg.com](http://www.examplecg.com)

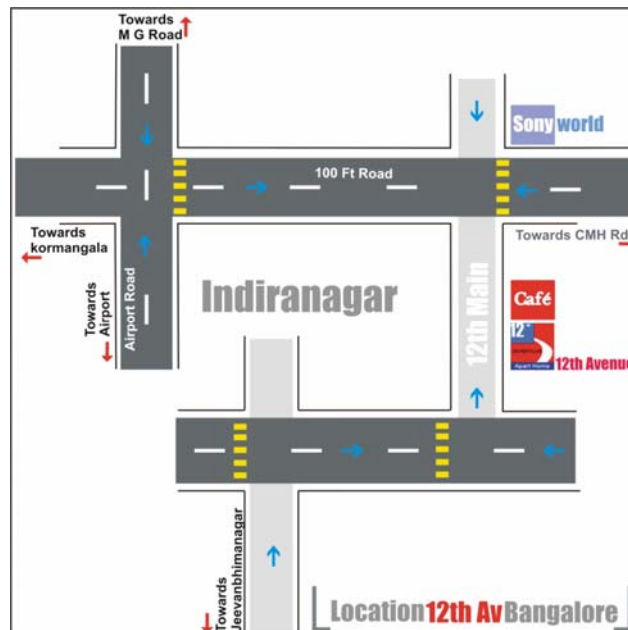


## Six Sigma Green Belt

### TRAINING VENUE

**Hotel 12<sup>th</sup> Avenue,**  
614/615, 12<sup>th</sup> Main road,  
HAL II Stage, Indiranagar,  
Bangalore - 560 008, India  
Phone: +91-80-4191 1717  
Fax: +91-80-4115 5306  
Web: [www.12thavenue.net](http://www.12thavenue.net)

### HOTEL 12<sup>th</sup> AVENUE - ROUTE MAP



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