Frequently Asked Questions

When will the virtual Organic Division poster symposium take place?

The meeting will take place virtually on Monday 06 December 2021. Welcome messages and flash poster presentations will be available for you to access anytime from Friday 03 December

The winners will be announced in the closing remarks session at 16:30 GMT.

What equipment will I need to participate in the virtual Organic division poster symposium?

The virtual event platform can be accessed using computers / tablets / smartphones with a stable internet connection and integrated speaker, microphone and webcam. Delegates may find that using headphones improves the audio quality and that using a webcam, while this is not essential, enhances their experience by allowing face-to-face interaction.

What are the minimum internet requirements?

The minimum internet requirements for participating in this poster symposium can be found on the virtual event platform website at https://inevent.com/en/requirements.php

What preparation do I need to do in advance?

The online platform is compatible with the most common internet browsers, but does work best in Chrome. You may wish to consider installing more than one internet browser on your computer or device so that you have the option of using the browser that gives the best quality. **You will not be able to access the event platform using Internet Explorer**.

We recommend that you test your audio (speaker and microphone, and headphones if applicable) and video (webcam) before the meeting. It should be possible to test your microphone and speaker connection via the settings option on your computer or device. To further test your speaker, microphone and bandwidth connection, we recommend using the InEvent Virtual Lobby testing tool here: https://inevent.com/en/RSC-Events/OrganicDivisionpostersymposium2021-1635252371/test-your-connection.php

Please note that if you are joining from a work location, your company IT security may block access to the sessions. If you intend to join the event from work, it is strongly recommend that you use the InEvent Virtual Lobby testing tool to test your connection at work prior to the event starting: https://inevent.com/en/RSC-Events/OrganicDivisionpostersymposium2021-1635252371/test-your-connection.php

If the test does not complete then it is likely your company firewall is blocking access and we recommend you speak to your company IT department. Firewall settings used by InEvent Virtual Lobby can be found here: https://drive.google.com/file/d/1YHJq8eUAp44NjUvbSVOio4369MCFA4A8/view?usp=sharing

What can I do to ensure the best internet connection during the meeting?

There are several things we can recommend to give you the best connectivity during the event:

- Use a wired internet connection if possible.
- If you are using a wireless internet, we recommend you position yourself close to your router and place your router on a table or chair rather than the floor.
- Please ask those that you live with to refrain from downloading or streaming content during the event.
- Switch off Wi-Fi on devices you are not using for the event, such as tablets and smartphones.
- Some electrical devices, including those that work wirelessly, can affect your connection. Ensure that such devices are away from your router. These could include halogen lamps, dimmer switches, stereos and computer speakers, and baby monitors. Electrical devices such as TVs, computer monitors and microwave ovens can also affect your Wi-Fi if they are too close to your router.
- If you are using a VPN, this may affect your connection and could cause difficulty in entering a session or sharing your microphone and camera. We would recommend turning your VPN off during the event.

How do I join the event?

Ahead of the symposium, you will receive an email from OrganicDivisionpostersymposium2021@ineventmail.com

This is your unique log in link to the InEvent virtual event platform. This link will work from when you receive it until 30 days after the event.

If you do not receive the email with your unique joining link by 09:00 GMT on Monday 06 December, please contact events@rsc.org (after first checking your spam folder).

When you click on this link, you will be taken to the InEvent Virtual Lobby. The Virtual Lobby is your homepage, from where you can access the welcome video, the FAQs, abstract book, the poster gallery and create networking rooms to chat by video or audio with poster presenters and delegates.

You can also update your account via the 'My profile' tab in the Virtual Lobby. We suggest that when you first log in you add a profile picture to your account, to make yourself more visible and recognisable to other delegates during the event.

To access the poster gallery and view the posters, follow the link in the Virtual Lobby and the gallery will open in a second browser window. We recommend you keep both windows open.

How does the virtual poster symposium work?

In the same way as a physical Organic Division poster symposium, the virtual meeting will allow delegates to view flash presentations and participate in the poster session. Poster presenters will be able to make full use of a state-of-the-art poster platform for an enhanced multimedia poster experience.

We understand the importance of networking outside of the scientific sessions. The virtual event platform provides the opportunity for delegates to interact by joining online networking rooms or having direct one-to-one chats. These can be public or private.

How will I participate as a poster presenter?

During the judging session, poster presenters have been allocated times to present their posters to the judges. Details will be emailed to poster presenters ahead of the event.

During the poster session, virtual networking rooms will be available within the virtual lobby for each of the poster presenters to share their poster. Delegates will be able to join your networking room to view and discuss your poster via video chat or using the chat function.

Outside of the poster session, delegates will be able to send messages / questions to the poster presenters using the 'Contact Presenter' button on the poster. They will also be able to contact you using the networking tools in the virtual event lobby.

How will I participate as a delegate?

During the poster session, delegates will be able to join a virtual networking rooms for each of the posters to view and discuss the posters with the presenters via video chat or using the text chat function.

Outside of the poster session, delegates will still be able to view the posters and send messages / questions to the poster presenters.

Networking will be available to delegates in the form of virtual networking rooms or direct one-to-one chats via the virtual lobby.

We invite all participants to select their top three posters. Please submit your votes using the poster voting link in the menu bar within the virtual lobby by 16.10.

Winners will be announced in the Closing remarks session at 16.30.

How do I use the networking rooms in the virtual lobby?

To chat via video or audio, you can create a networking room from the Virtual Lobby. Under the Networking heading, there will be a list of everyone who is logged in. Simply click on the name of the person you wish to chat with, select 'Ask to meet', and then 'Join now'.

To leave the room, click on 'Back to lobby'.

If you wish to join an existing networking room, simply click on the room.

Will the sessions be available for post-conference viewing?

The flash presentations, along with the posters, will be available to delegates for post-conference viewing for up to 30 days after the event.

We hope this information is useful. Meeting in a virtual space brings with it many benefits and opportunities, and we encourage you – as you would do at a physical poster session – to participate fully: visit as many posters as you can, introduce yourself to each other, network and ask questions.